



DSM 2023

Donsö Shipping Meet

Donsö Shipping Meet takes place on the island of Donsö. To make sure your exhibition material reaches the island, and eventually your stand, we work together with our logistical partner – **DFS**.

So how do your material reach the island in time?

Follow these easy steps and we will do the rest!

Questions?
Please see the FAQ, page 2.



THE LINK BETWEEN LAND AND SEA

STEP 1

Make sure you compile all information regarding what material you need to send via DFS to the island.

STEP 2

Fill out the **DSM Logistical Form** and send it to DFS. You will receive the form via e-mail and you can also download it from the DSM-webpage!

Send to: delivery@dfs-ab.se
Deadline: 2023-08-11

STEP 3

Book a transport for your exhibition material to DFS.

Address
DFS
Fiskebäcks hamn 7
426 58 Västra Frölunda
Sweden

Make sure to label all packages and documents with “DSM”, your organization’s name and stand number!

Acceptable delivery dates
2023-08-14 – 2023-08-18



DFS takes care of your material and makes sure it arrives to Donsö in good time!



2023-08-24

DSM receives the material on Donsö and makes sure it is available for you, in your stand, when you arrive.



2023-08-28

STEP 4

You arrive to DSM2023!
You unpack and, if needed, assemble your exhibition material.



DSM2023 takes place, enjoy your stay!

2023-08-29 / 30

STEP 5

If you have chosen to use DFS as your logistical partner for the return shipment!

Make sure you have followed the instructions regarding the return shipment on the DSM Logistical Form. When the exhibition has ended, prepare the material for shipping and leave it in the middle of your stand.

DSM will make sure it reaches DFS on the mainland and DFS will take care of the final shipment to your chosen delivery address.

YOU



YOU



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FAQ

The collaboration between DSM and DFS is not new, 2023 will be the sixth time DFS supports the exhibition with their logistical expertise.

These are some of the most frequently asked questions that we have received through the years. If you still have a question, that is not answered by this FAQ, we encourage you to contact DFS directly.

Contact

delivery@dfs-ab.se

Q: What is the fee of having DFS help me with getting my exhibition material to Donsö before the exhibition?

A: It's free! DFS is a sponsor of DSM and this is part of their contribution to the exhibition. Please note that you are still paying for transport to DFS (as you arrange it yourself) and also for the return shipment (if you have chosen that option).

Q: Can DFS help me with the return shipment after the exhibition is done?

A: Of course! If you are unable to bring your material with you after the exhibition we can help you, just follow the instructions on the logistical form!

Q: Can DFS handle all types of goods?

A: Yes!
However if you want to ship something with a weight exceeding 2000kg please contact DFS in advance!

Q: We are using a logistical partner for the shipping of our exhibition material, does this change anything?

A: No worries, just make sure that this is stated in the logistical form and that you label packages and transport documentation with the same organization name as your stand will have.

Q: Will my exhibition material be ready when I arrive?

A: Your material will be placed in your stand, ready for you to unpack and assemble once you arrive to the exhibition.

Q: How should I label my goods?

A: Label all packages and documents with "DSM", your organization's name (same as the one displayed on your stand) and your stand number.

Q: Can I send my exhibition material to DFS before or after the "acceptable delivery dates"?

A: If you have a special reason to do so, please contact DFS and we will do our best to comply with that request.
Besides that delivery should take place during the acceptable delivery dates.

Q: What is my responsibility regarding the return shipment?

A: You need to pack all your material so that it can be considered "ready to be shipped". Label all packages with your organization's name. If DFS have any questions we will contact you according to the information you provided in the logistical form. (**NOTE:** Failure to comply with this might result in a penalty fee!)

Q: The material I am sending is very fragile, how will it be handled?

A: DFS will handle all packages with the utter most of care, however we encourage you to label your packages with "FRAGILE" as a safety measure.



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WELCOME!